

Accessible Bridge Services

Community Transport for Northern Sydney

Regional Co-ordination Office

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Manager Regional Co-ordination Office

Accessible Bridge Services

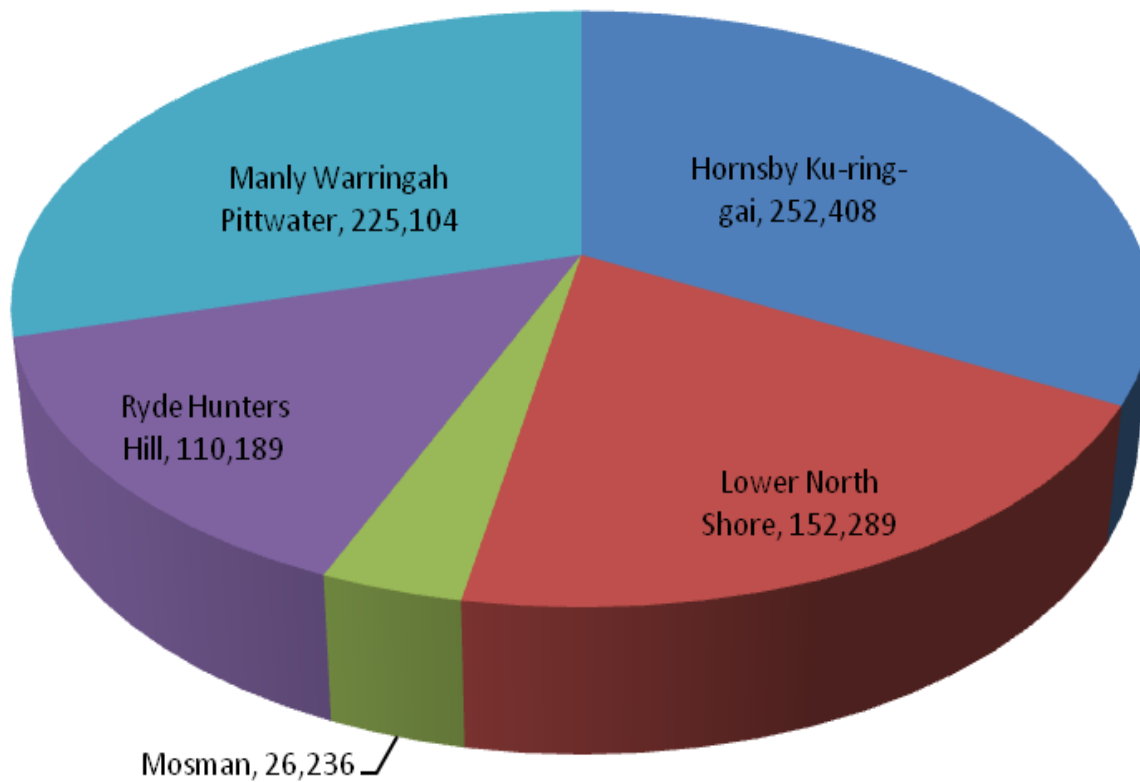
- DADHC tender to provide cross regional community transport services in Northern Sydney
- Incorporated in 2002
- Running shuttle services eg Pittwater shuttle, Berowra to St Ives shuttle
- Transport Plan for Northern Sydney 2005
- Establishment of the Regional Co-ordination Office – January 2008

Accessible Bridge Services



Accessible Bridge Services
Community Transport
from the Harbour
to the Hawkesbury

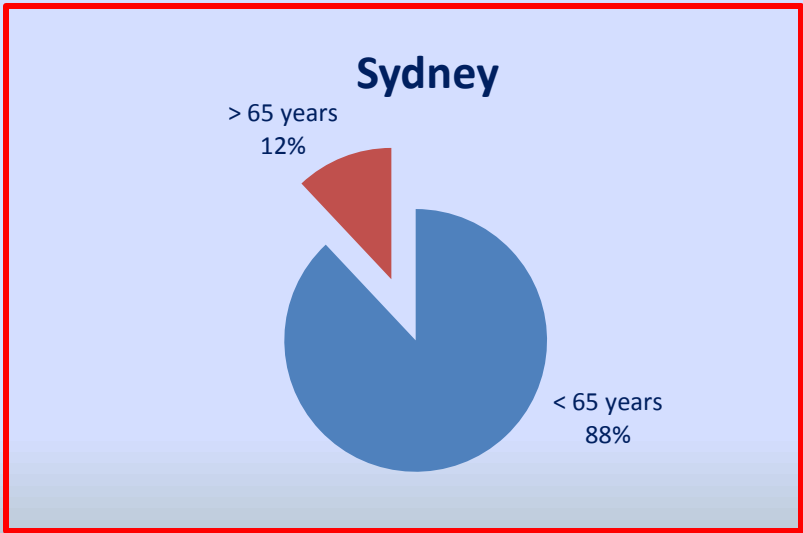
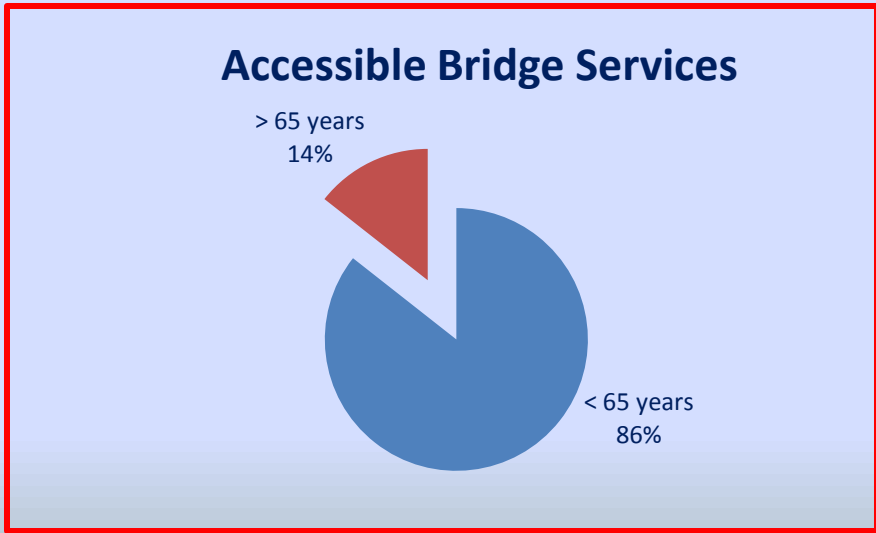
Population by Community Transport Service



Accessible Bridge Services Region 2007-08

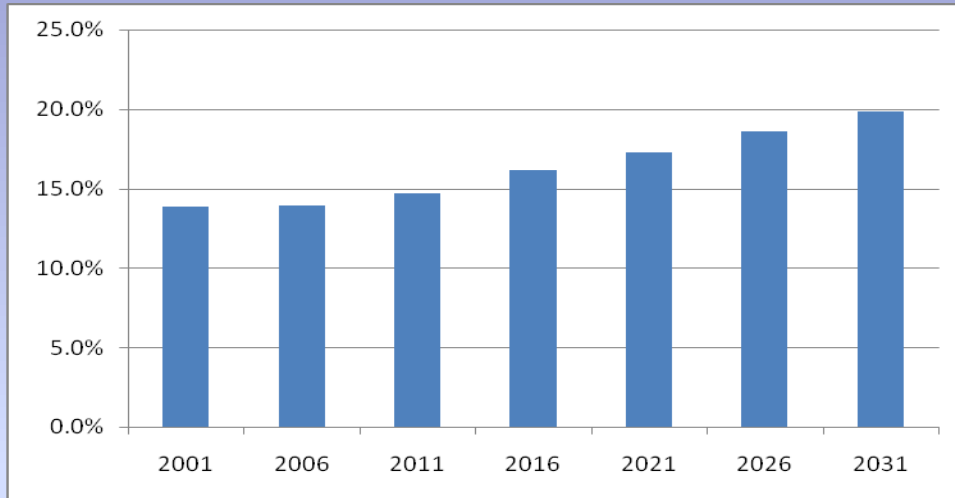
Total population	766,226
Population over 65 years	110,220

Population over 65 years



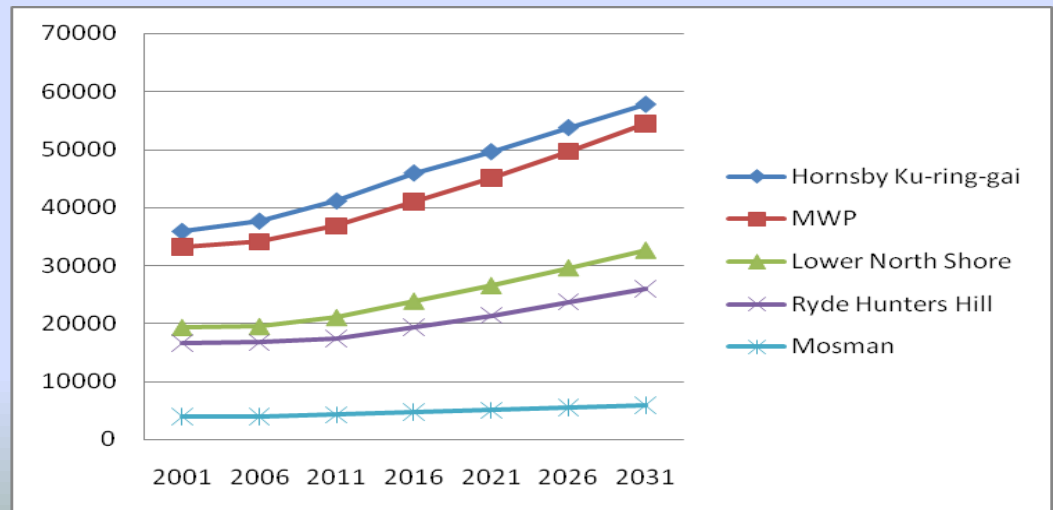
The Future

Proportion of the population over 65 years (to 2031)



In 2031 there
will be
176,780
people
over 65 years

Number of
people over
65 years of
age
(to 2031)

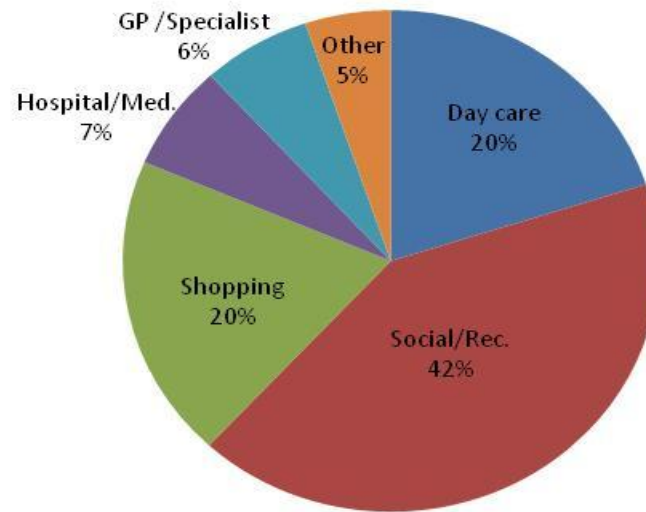


Service provided by Community Transport

ABS Region
2007-08

- 105,000 Passenger Trips
- 4,500 Clients received service
- 403,000 Vehicle kms travelled

Purpose
of Trips



ABS Planning Study

Identified Top Transport Priorities

W
H
A
T

- More health related transport
- More non-medical individual transport
- More shopping services
- Services to address social isolation
- Services to CALD communities
- Transport to Day Care centres and respite
- Services for younger people with disabilities/ more WATS

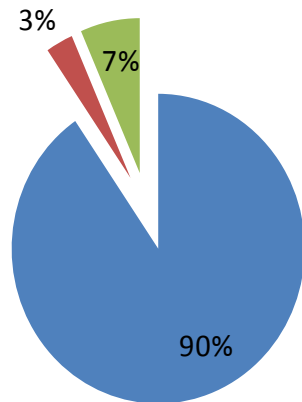
H
O
W

- Better co-ordination of services
- Better co-ordination and use of buses and drivers in the community
- Better information for clients and service providers
- Encouraging more volunteers
- More accessible mainstream transport

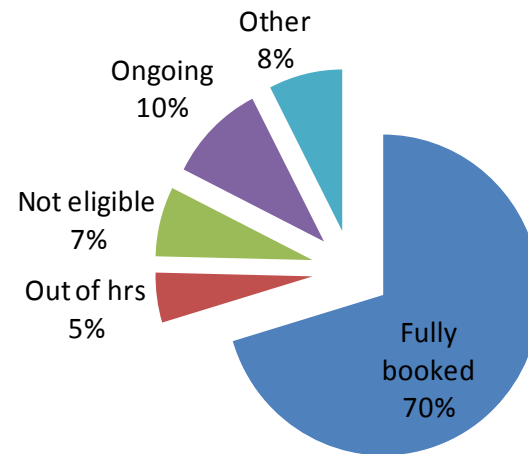
Hornsby Ku-ring-gai Community Transport Unmet trips June 2007-08

Unmet trips by purpose June 2007-2008

■ Medical ■ Visit spouse ■ Other



Reason for unmet trips June 2007-2008



Regional Co-ordination Office

Objectives:

- Improve the co-ordination of transport service delivery to the target group (HACC population)
- Maximise the efficiency and effectiveness of service delivery
- Improve communication and information

Improve communication and information for clients and service providers

- Development of a web site for Community Transport services for Northern Sydney
- Establish a 1800 number to provide information on community transport options for the region
- Regional brochure on Community Transport
- Information for CALD communities
- Presentations to service provider and client groups

Improve the co-ordination of transport service delivery to the target group

- Forum for discussion between ABS members about service delivery at a regional level
- New service innovations eg North Shore Shuttle service from Manly Warringah Pittwater to Royal North shore Hospital – exploring opportunities on the North Shore
- Negotiations with taxi companies to provide specialised service to community transport clients
- Develop relationships with local bus companies and introduce travel training programs for older passengers

Maximise the efficiency and effectiveness of service delivery

- Represent community transport at meetings, government policy reviews, negotiations with other departments
- Provide data, research, policy and planning support
- Conduct client consultations to understand “market” needs
- Arrange training at a regional level eg transport of cancer patients
- Sharing of information, resources and development of best practice strategies eg volunteer management, bus brokerage

Thank you

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