



Travel Training

Public Transport made easy

Introduction to Travel Training

[Presenter Name]

[Presenter Title]

[Date]

Easy Transport Program

- Easy Transport provides Travel Training and information about Community Transport.
- We maintain an information hotline - 1800 035 262 and a website - www.easytransport.org.au.
- Our program covers the whole Northern Sydney Region, including 11 local government areas, ranging from Hornsby to North Sydney and from Pittwater to Ryde.
- The Travel Training Program is designed to increase your transport options. You will still be able to use Community Transport if you participate in the Travel Training Program

Easy Transport Travel Training Program

- Travel Training is a free service available to those who need assistance learning how to use public transport.
- The program will teach you the skills needed to use public transport independently.
- Most trainings are one-on-one so the training program can be personalized to suit your needs.
- Group trainings are also available.

How does Travel Training work?

- You fill out an assessment form and send it to us.
- A trainer will contact you and set up an initial meeting.
- At the meeting the trainer will discuss where you want to go, what public transport is available in your area and the issues you face in using public transport.
- The trainer will then research the route you are interested in being trained for.

How does Travel Training work? (Pt. 2)

- During the training you will be shown how to do all of the steps required to use public transport:
 - Planning the Trip
 - Getting to the bus stop or train station
 - Boarding the bus or train
 - Travelling on the bus or train
 - Getting off the bus or train
 - Getting to the destination
- Your trainer will be there to help you every step of the journey.
- Additional trainings will be available, if necessary.

Travel Training Video

Travel Training

Public Transport made easy



Things That Travel Training Can Help With

- Learning how to read timetables and route maps
- Learning how to use the public transport information hotline or website
- Figuring out what tickets to buy and how much they cost.
- Boarding, alighting and traveling safely.
- Looking up which services are accessible.
- Knowing what to do if you miss your bus or train.
- Knowing what to do if you miss your stop or station.

Am I Eligible for Travel Training?

- Travel Training is designed to teach you how to use public transport independently. If you think that you can learn how to travel by yourself safely, then you should fill out the evaluation form.
- We will review the form and contact you with any questions.
- In rare cases we may ask you to have your GP sign off that it is safe for you to use public transport.

Any Questions?

Using Public Transport

Using Public Transport

- Resources for planning trips:
 - 131500 – Trip planning phone line
(push 1 and then 2 to get a real person)
 - Maps and timetables
 - 131500.com.au – Trip planning website

Using Public Transport - Timetables

- Look at the timetable to see which way it is oriented – some timetables have the stops across the top while others have them along the side:

City Rail Northern Line Train From Hornsby to the City:

	Northern Line	Northern Line	Northern Line
Chatswood	2:07 PM	2:22 PM	2:37 PM
Artarmon	2:09 PM	2:24 PM	2:39 PM
St Leonards	2:11 PM	2:26 PM	2:41 PM
North Sydney	2:19 PM	2:34 PM	2:49 PM

Using Public Transport - Timetables

- Look at the timetable to see which way it is oriented – some timetables have the stops across the top while others have them along the side:

Sydney Buses Route 545 from Parramatta to Chatswood:

Route Number	Accessible Service	Macquarie Park Lane Cove & Fontenoy Rds	North Ryde Epping & Wicks Rds	Chatswood West Fullers Bridge	Chatswood Station - Railway St
545	♿	9:41 AM	9:45AM	9:51 AM	9:59 AM
545		9:53 AM	9:57 AM	10:03 AM	10:11 AM
545	♿	10:07 AM	10:11 AM	10:17 AM	10:25 AM

Using Public Transport

- Public Transport Fares
 - Pensioner Excursion Ticket
 - Available to anyone with a Seniors or Pensioner Card
 - Cost \$2.50
 - Valid for an entire day on all buses, trains, government ferries and light rail. Not valid for private ferries.
 - Prepay buses
 - Where to buy Pensioner Excursion Tickets

Using Public Transport

- When Getting On a Bus
 - Make sure you have your fare money or ticket ready
 - Remember to wave at the bus driver so he knows to stop
 - Some seats are marked as reserved for seniors and those with disabilities. If someone refuses to move for you, please let the driver know.
- Training for people with wheelchairs and scooters

Using Public Transport

- When Catching A Train
 - Every Train Station Sells Pensioner Excursion Tickets
 - Mind The Gap
 - If you need assistance getting on or off the train, ring the station before you leave to let the staff know that you will need help. Let the guard on the train know where you are planning to get off the train.
If you are using multiple services, ring your interchange and destination stations before you leave so that staff are also available at those stations.

Using Public Transport

- Getting off of a Bus or Train
 - When using a bus, ring the bell to signal the driver
 - Wait until the train or bus comes to a complete stop before standing up

Accessible Train Stations

- Stations in Northern Sydney with Lifts that are staffed at all times: Berowra, Chatswood, Epping, Hornsby, North Sydney, Pennant Hills and St Leonards.
- Stations that are unstaffed at some times that have lifts: Eastwood, Gordon, Macquarie Park, Macquarie Uni, Meadowbank, Milsons Point, North Ryde, Turramurra, Waverton, West Ryde and Lindfield
- Stations that may be accessible with assistance from a friend or carer: Wollstonecraft and Asquith

Your Local Transport Services

- Buses
 - Sydney Buses
 - Forest Coach Lines
- City Rail
 - North Shore Line
 - Northern Line

Any Questions?

Thanks for listening!